

Catholic Charities Mission

Provide **vital social services to people in need**, regardless of their religious, social or economic background, to improve lives of individuals, families and the community.

Values in pursuing our mission, the following values guide our relationships with stakeholders, including donors, volunteers, agencies, employees and the communities we serve.

- **Dignity, Respect and Compassion** for our clients, our partners and among ourselves.
Every person has the right to be respected and treated with dignity befitting a child of God.
- **Professionalism and Commitment** - the way we approach each task. *We represent the Parishioners of the Diocese of Orlando and we act accordingly.*
- **Integrity:** The way we live our lives.

Vision - Create a more capable and connected social service agency focused on meeting today's community needs and positioned to meet the challenges of tomorrow –through the Diocese of Orlando.

A United Way

Member Agency #8010



Subsidized by:

**Our Catholic Appeal
Diocese of Orlando**

Accredited by

Council on Accreditation



Catholic Charities of Central Florida

Administrative Office

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Orlando, Florida 32807

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Website: www.cflcc.org

Hours are 9:00 to 5:00

Monday-Friday

Locations

Central Regional Office

1771 North Semoran Blvd.

Orlando, FL 32807

407-658-1818

Southern Regional Office

817 Dixon Blvd

Cocoa FL 32922

321-636-6144



United Way of Brevard

Eastern Regional Office

207 White St.

Daytona Beach FL 32114

386-255-6521



Volusia-Flagler Counties

Western Regional Office

1801 E. Memorial Blvd.

Lakeland FL 33801

863-686-7153



United Way
of Central Florida

BL-HQ
Revised 02-11

Catholic Charities of Central Florida, Inc.



**Providing Hope...
Building Opportunity**



COUNSELING SERVICES

- Individual, marriage, family, and couple
- Consultation, assessment, referral
- Pre-marriage, evaluations
- Seminars and workshops
- Training facility for counseling interns
- Sliding fee schedule, insurance
- Community & parish outreach

ADOPTION SERVICES

- Licensed by the State of Florida
- Provide information and consultation to prospective parents;
- Promote knowledge and understanding of adoption
- Provide pre-adoption foster care of infants;
- Search Services for birth parents and adoptees.

PREGNANCY SERVICES

- Help birth parents make informed decisions regarding parenting or adoption.
- Assist with medical care plan
- Provide assistance with living arrangements during pregnancy
- Facilitate proceedings for birth parents who choose adoption.
- Maintain supportive counseling
- Referrals to community resources.

SENIOR SERVICES (Lakeland)

- Informal, supportive atmosphere for Seniors
- Fellowship dining
- Social, educational, informational activities
- Information and referral
- SHINE-Free Counseling program for medical assistance
Project Care
- Grandparents Raising Grandchildren Support Group

EMERGENCY FAMILY ASSISTANCE

- Financial Assistance
One time financial assistance
Rent or utility payments to avoid eviction or service disconnection
- Case management
Money management counseling
Referral to community services
- Parish Outreach
- Food Pantries



IMMIGRATION & REFUGEE SERVICES

- Pre-arrival planning
- Reception services
- Basic needs assistance
- Orientation to the community
- Citizenship services
- School enrollment
- Health care referrals & follow-up
- Employment placement
- Youth services
- Family reunification
- Representation before Immigration and Naturalization Service.

SENIOR HOUSING SERVICES

- Nondenominational housing for low-income seniors
- Individual apartments
- Handicap accessible units
- Social activities
- Security provided



AGAPE FOOD BANK

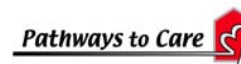
(Lakeland) Member of National Networking of Food Banks

- Warehousing and Distribution of Donated Foods and Household Products to Non Profit agencies, organizations and churches
- To serve as Polk County's link in the distribution network of local, state, and Federal sources of food and other products
- To reduce waste and assure that excess or unsaleable food (and other products) reach the needy



WOMEN'S and CHILDREN'S SERVICES

- Needs assessment, goal setting and follow-up
- Referrals to other helping agencies/programs
- Parenting/life skills training
- Assistance in obtaining medical help, housing, transportation, and clothing
- Mental health assessments and counseling



PATHWAYS TO CARE

- Short term Respite Care Center for poor medically underserved adults
- Recuperative Care
- Life skills training
- GED Course available
- Assistance in obtaining medical benefits and housing.



FREE MEDICAL CLINICS FOR THE UNINSURED

Volunteer doctors, dentists & medical personnel provide medical and dental care