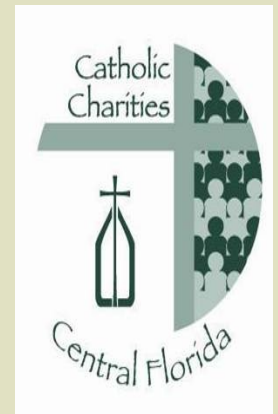


CATHOLIC CHARITIES OF CENTRAL FLORIDA



Catholic Charities of Central Florida's mission is to provide vital social services for people in need regardless of their religious, social or economic background, to improve lives of individuals, families and the community.

2010-2011 ANNUAL REPORT

VISION

To be a more capable and connected social service agency focused on meeting today's needs and positioned to meet the challenges of tomorrow.



A LETTER FROM THE PRESIDENT

Dear friends of Catholic Charities of Central Florida,

Catholic Charities of Central Florida, Diocese of Orlando, is grateful for the ability to continue to serve people in need in Central Florida as we have since 1962. Our mission of serving others is accomplished through the help of our donors, volunteers, and community partners. Catholic Charities strives to sustain struggling individuals and families by guiding them on their path toward self-sufficiency.



In following Catholic Social Teaching, we approach each task with professionalism and commitment, and treat everyone with dignity, respect and compassion. We base our services on Jesus' exhortation to each of us to help people and welcome the stranger. Across six areas of service described within, our 43 programs assisted over 120,000 people this year, with an eye on more effective services in the future.

To our donors and partner agencies, thank you for making our Annual Appeal and Second Collection a success! Your generosity provided us the means to meet the ever increasing needs of the poor in our communities and remains vital to our programs and services.

Please take a moment to review our Annual Report and see the type of good works happening every day because of your support of Catholic Charities. On behalf of the clients we assisted in FY 2010-11, please accept our gratitude and appreciation. As we approach our 50th year of service to the poor, we will continue to focus on *Providing Hope, Building Opportunity* for each of our clients.

May the good Lord bless you,

Arne Nelson, Captain U.S. Navy (retired)
President and CEO, Catholic Charities of Central Florida

A LETTER FROM BOARD CHAIR

Dear Friends of CCCF,



In the last year, Catholic Charities of Central Florida experienced a huge increase in requests for assistance due to the faltering economy. With the support and dedication from our staff and the community, we were able to meet the needs of our clients and their families. With a new focus on more active parish collaboration and outreach in the community, CCCF was able to excel throughout the Diocese this year.

Some of our major accomplishments this year focused on program expansion. We increased our transitional housing units by 23% and improved their use through our staff's valiant efforts to find training and employment for those in need. Our new 2010 facilities include Shepherd's House in Orlando for women and children, Pathways to Independence initiative in Casselberry for homeless men and women, and the newly completed St. Anthony Garden Courts in St. Cloud for low-income seniors. Our three medical clinics in Eustis, St. Cloud, and Wildwood were significantly busier, serving over 3,400 patients during our limited weekly hours. In addition, using a newly conceived case management plan, CCCF is working to ensure the sustainability of the families we serve. Our goal is to engage and empower those we serve using longer term case management versus the traditional casework we've utilized before.

Thanks to your contributions, CCCF continues its mission. We encourage you to financially support and participate personally in our efforts so we continue to do God's work. We are all praying for you and the community daily.

Respectfully,

Douglas S. Metcalf
Major General, USAF (Ret.)

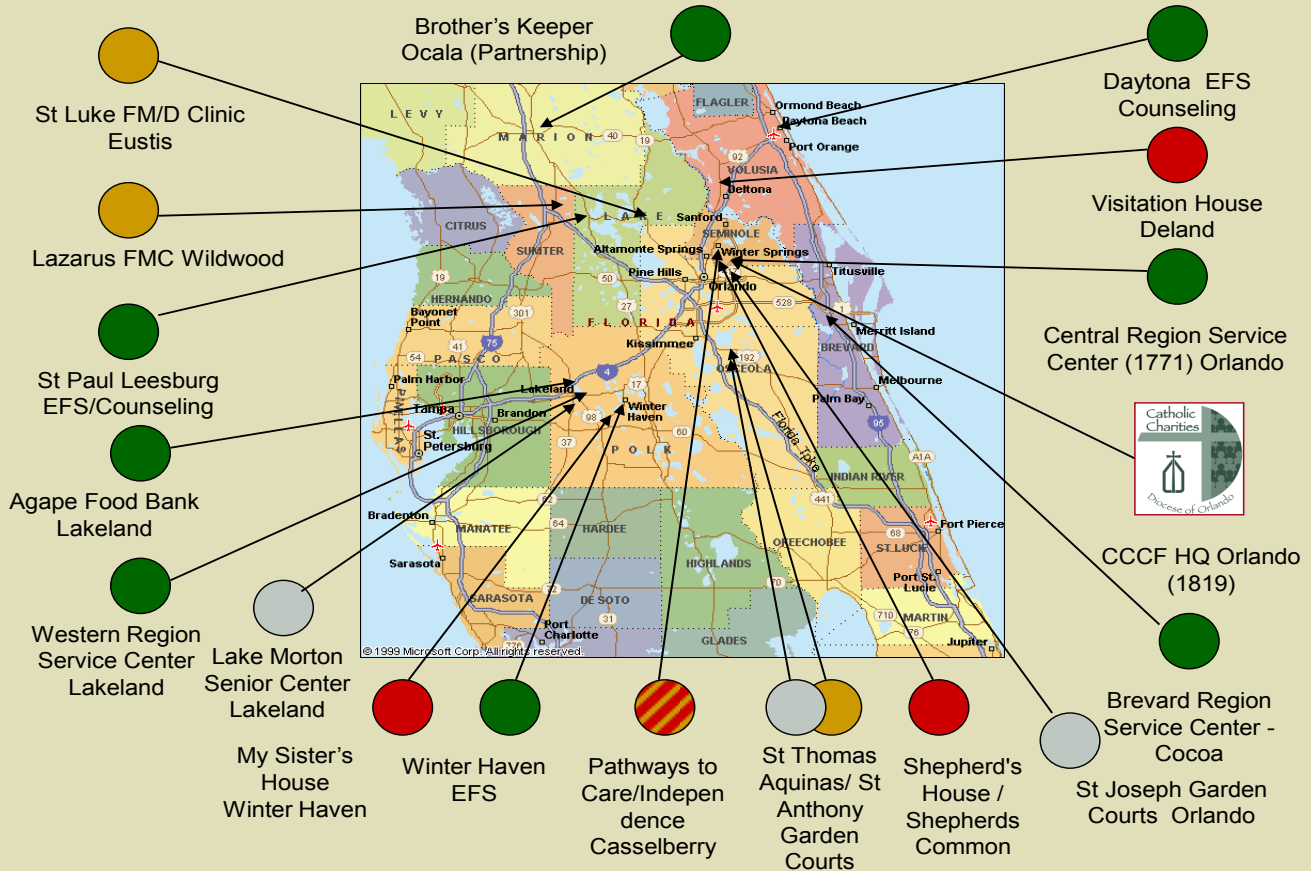


VALUES

Dignity, Respect, Compassion, Professionalism,
Commitment, and Integrity

Serving the Central Florida community since 1962, Catholic Charities strives to adapt to the emerging needs of the community. Nationally accredited by the Council on Accreditation for high quality delivery of social services, CCCF offers emergency financial assistance, a food bank and pantries, transitional and low-income permanent housing, elderly programs, pregnancy and adoption services, mental health counseling, youth development, free medical/dental clinics, and immigration and refugee resettlement services. With program sites in nine counties throughout Central Florida, CCCF has served more than 120,000 men, women and children in Fiscal Year 2011 (July 2010 to June 2011).

CCCF Facilities and Offices 2011



Providing Hope



ALLEVIATING HUNGER

FOOD PANTRIES: With five pantries serving six counties across Central Florida, CCCF has provided perishable and non-perishable food products to over 20,000 families from all walks of life.

- Central (Orlando, FL) provided 340,763 pounds of food for families in Orange, Osceola and Seminole counties.
- Eastern (Daytona, FL) served 102,000 pounds of food to men, women, and children in Volusia County.

- Southern (Cocoa, FL) distributed 68,880 pounds of food to financially unstable families in Brevard County.
- Western (Lakeland, FL and Winter Haven, FL) supplied 254,193 pounds of food to disadvantaged families in Polk County.

AGAPE FOOD BANK (Lakeland, FL): From June 2010 to July 2011, we served 239 agencies in Polk, Highlands and Hardee counties. Agape provided 5,100,000 pounds of food to local men, women and children in order to prevent hunger and strengthen the community.

STRENGTHENING FAMILIES

COUNSELING SERVICES (All regions):

Professional mental health counselors provided individual, relationship, pre-marital, marital, post-divorce and family counseling. Last year, we counseled over 800 clients.

PREGNANCY AND ADOPTION

SERVICES (All regions): CCCF offers counseling and assistance with the adoption process. In FY 11, seven children were adopted into loving homes, 121 birth mothers received counseling and 34 home studies were successfully completed.

LAKE MORTON SENIOR CENTER

(Lakeland, FL): CCCF offered daily lunch, activities and classes including USF Poly Tech courses.

BREVARD INTERFAITH COALITION

(Southern region): BIC is a collaboration uniting faith-based communities in Brevard County to address the social services of children in the community. As of June 2010, there were 593 active members.

DISASTER RESPONSE: In May, 2011, CCCF communication trailer was deployed to the tornado damaged area of Tuscaloosa, AL and Hackleburg, AL providing electrical power, telephone and satellite connections.



Building Opportunity

PREVENTING HOMELESSNESS

Emergency Financial Assistance: The program provides financial assistance with rent/mortgage and/or utilities and referrals to other services within the community for clients who are experiencing an unexpected financial emergency.

- Central (Orlando, FL) served 1,308 individuals with financial support.
- Eastern (Daytona Beach, FL and Crescent City, FL) assisted 107 families with financial support.
- Northern (Leesburg, FL) provided 1,260 community members with financial support.
- Southern (Cocoa Beach, FL) helped 1,928 individuals with financial support.
- Western (Lakeland and Winter Haven, FL) served 1,309 individuals with financial support.

TRANSITIONAL HOUSING: CCCF housing programs provide case management and support to men, women and children.

- Shepherd's House (Orlando FL) with the capacity to house 16 mothers and their children at one time, this program provided transitional housing, case management and support services. In 2011, we served 32 women and 64 children.
- Visitation House (Deland, FL) provided housing and support to 13 single mothers and 6 infants who were homeless or in danger of becoming homeless.
- My Sister's House (Winter Haven) opened in early 2010 to meet the increased need for homeless women and children in the Polk County community.
- Pathways to Independence (Casselberry, FL) is a transitional living facility for homeless men and women opening in FY12.

PROVIDING AFFORDABLE HOUSING

ST. JOSEPH GARDEN COURTS (Orlando, FL) is a 79-unit, single bedroom apartment complex, that provides low-income seniors affordable housing within a safe home environment. In FY 2011, 92 seniors called St. Joseph Garden Courts home.

ST. ANTHONY GARDEN COURTS (St. Cloud, FL) is a 50 unit apartment complex for low-income seniors opening in September 2011.

"Whatever you did for one of these least brothers and sisters of mine, you did for me."

- Matthew 25:35-40



PROVIDING ACCESS TO HEALTHCARE

MEDICAL INITIATIVE: CCCF's Medical & Dental Clinics provide free healthcare services such as medical care, dental care, case management, preventive health education and referrals to local community social services. Our volunteer medical staff provided 2,739 patient visits for the uninsured.

- ST.LUKE'S MEDICAL & DENTAL CLINIC (Eustis, FL) provided 676 medical and 240 dental services in our second year of operation.
- ST.THOMAS AQUINAS MEDICAL CLINIC (St.

Cloud, FL) provided 1,224 patient visits for the community.

- LAZARUS MEDICAL CLINIC (Wildwood, FL) provided 599 patient visits.
- MOBILE HEALTH BUS (Orlando, FL) was purchased and outfitted to begin service in FY 12.

PATHWAYS TO CARE (Casselberry, FL) is a 40-bed, short-term recuperative care and support services for homeless adults in need of housing during medical recovery. This year we served 265

WELCOMING THE STRANGER

IMMIGRATION SERVICES (Orlando, FL) have been offered by the agency since 1988. A staff of lawyers, immigration counselors and secretarial support provided immigration services to 2,946 individuals over the past fiscal year.

REFUGEE SERVICES (Orlando, FL) provides quality resettlement services to newly arrived refugees to help them adjust to a new life in Central Florida.

- Refugee Resettlement services sponsored 149 refugee arrivals during the year. The program welcomed families from Cuba, Haiti, Iraq, Myanmar and the Congo providing initial housing and employment opportunities.
- Refugee Integration Assistance Services provides orientation and case management services to

recent refugees who are having difficulties adjusting to their new life. During the first full year of operation, the program provided services to 218 individuals.

- Refugee Employment Services assists refugees in becoming economically self sufficient. Our staff helped refugees overcome obstacles to employment such as lack of transportation, suitable daycare or language barriers. The program served 846 clients during the past year.
- Refugee Youth & Family Services had 211 participants during the year, including children and their parents. Caseworkers provide English homework tutoring, counseling and school liaison services to refugee youth; parenting classes and counseling services to parents.

men and women.

FINANCIAL STATEMENT

SUPPORT

Federal, state and local	\$5,018,580
Diocese of Orlando	\$1,128,500
Other contributions	\$2,748,220
United Way	\$501,723
Donated supplies	\$646,149
TOTAL SUPPORT	\$10,043,172

REVENUE

Service fees	\$1,180,696
Other sources	\$453,090
Fundraising	\$1,086,000
Sales of Commodities	\$426,466
Client reimbursements	\$228,412
Interest income	\$24,255
TOTAL REVENUE	\$3,398,919

TOTAL SUPPORT AND REVENUE \$13,442,091

PROGRAM SERVICES

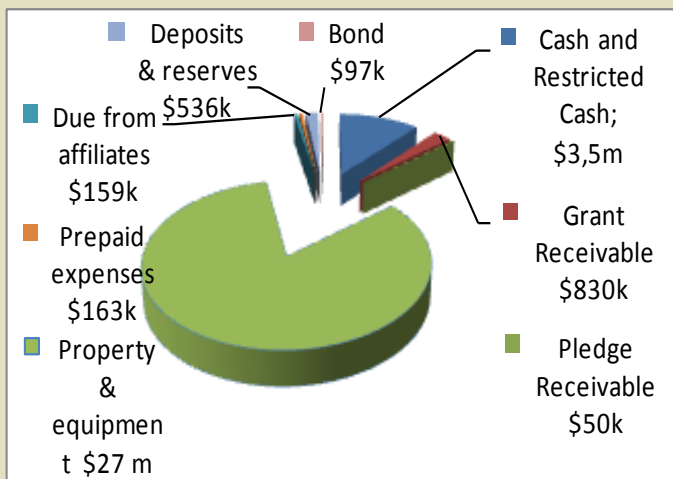
Emergency Family and Disaster	\$2,808,070
Adoption and Counseling	\$1,109,116
Housing and Healthcare	\$1,854,731
Food Bank	\$514,274
Centers and Shelters	\$289,093
Abstinence Education	\$453,223
Immigration	\$311,867
Refugee Services	\$3,269,137
TOTAL PROGRAM SERVICES	\$10,609,511

Supporting Services

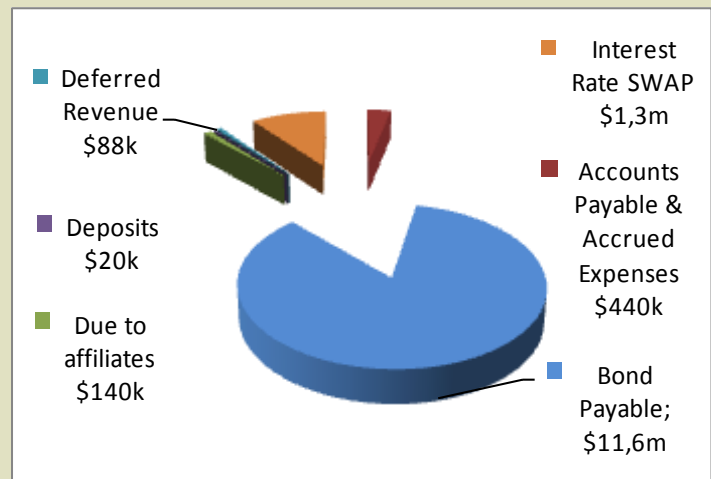
Management and general	\$1,756,039
Fundraising	\$458,091
TOTAL SUPPORTING SERVICES	\$2,214,130

TOTAL EXPENSES \$ 12,823,641

2011 Assets: \$32,422,202



2011 Liabilities: \$13,736,101



BOARD MEMBERSHIP

Board Officers

Douglas S. Metcalf-

Chair

Chris Gardner-

Vice Chair

Ronald Nowviskie-

Secretary

Rev. Christopher

Hoffmann-

Treasurer

Board Members

Pamela Gilardi

Aldo Ahlers

Kristi Bennett

Brian Bussen

Timothy Dean

Al Dotson

Alfred G Harms, Jr.

Jim Kuncis

Shelly Morgan

Stefan Rubin, Esq.

Mary Ann Fox

Terry M. Sanks, Esq.

THANK YOU TO VOLUNTEERS

Without your dedication and hard work, we would not be able to touch the hearts of so many individuals in need in Central Florida. We would specially like to thank those volunteers who have been with us for over 10 years.

Gloria Smith, Charlotte Diaz, Virginia Frola, Jim Hagan, Marie Hagan and Rosemary Hartmann

THANK YOU TO CONTRIBUTORS

Diocese of Orlando, Parishes and Schools of the Diocese of Orlando, Heart of Florida United Way, United Way of Volusia/Flagler, United Way of Central Florida, United Way of Brevard, Department of Children and Families, Department of Housing and Urban Development, Orlando Sentinel Family Fund, Orlando Christian Foundation, Raskob Foundation for Catholic Activities, Albert Covelli Foundation, Food Industry Crusade Against Hunger, Comprehensive Energy Services, Brevard Family Partnership, Florida Association for Community Action, Northland Church, and The Father's Table Foundation

And many thanks to our community contributors!

HEADQUARTERS

1819 N. Semoran Blvd. Orlando, FL 32807

407-658-1818(main) 407-282-2891 (fax)

CENTRAL REGION (Orange, Seminole, Osceola)

1771 N. Semoran Blvd. Orlando, FL 32807

407 658-1818 (main) 407-282-2891 (fax)

888-658-2828 (toll free)

Director: Julie Yetter, MS

NORTHERN REGION (Lake, Sumter, Marion)

1321 Sunshine Ave. Leesburg, FL 23748

386-255-6521 (main) 386-238-0048 (fax)

888-658-2828 (ext. 4111)

Director: Alan Rettig, MA, MDiv, LMHC

EASTERN REGION (Volusia)

207 White St. Daytona Beach, FL 32114

386-255-6521 (main) 386-238-0048 (fax)

Director: Alan Rettig, MA, M.Div., LMHC

SOUTHERN REGION (Brevard)

3800 W. Eau Gallie Blvd. Ste. 101

Melbourne, FL 32934

321-636-6144 (main) 321-631-4209 (fax)

Director: Beverly Lampley, LCSW

WESTERN REGION (Polk)

1801 E. Memorial Blvd. Lakeland, FL 33801

863-686-7153 (main) 863-683-5515 (fax)

Director: Brenda Reddout, APR, Ph.D.